

## TECHNICAL SERVICE REQUEST&CONFIRMATION FORM

AS AKKAYA COMPANY, TECHNICAL SERVICE IS PROVIDED BY US FOR UNDER TERMS OF WARRANTY OR OUT OF WARRANTY. TRANSPORTATION AND ACCOMMODATION EXPENSES OF TECHNICAL SERVICE TEAM WILL BE COVERED BY THE CUSTOMER. THE ITEM WHICH IS UNDER WARRANTY WILL BE SUPPLIED BY OUR COMPANY FOR WEAR AND TEAR PARTS AND ELECTRONIC MATERIALS, OPERATION WILL BE DONE ACCORDING TO THE SUPPLIER'S REPORT. ALSO THE ITEM WHICH IS NOT UNDER WARRANTY WILL BE SUPPLIED BY OUR COMPANY FOR WEAR AND TEAR PARTS AND ELECTRONIC MATERIALS, OPERATION WILL BE DONE ACCORDING TO THE SUPPLIER'S REPORT. USER ERRORS WILL BE INVOICED TO THE CUSTOMER. WARRANTY PERIOD IS DETERMINED ACCORDING TO THE SALES INVOICE DATE, THERE IS 1 YEAR WARRANTY PERIOD FROM INVOICE DATE. **FOR TECHNICAL SERVICES, OUR COMPANY PREPARED ADVENTAGEOUS PACKAGES; USAGE OF THESE PACKAGES MUST BE PREFERRED.**

### 1-TECHNICAL SERVICE PACKAGES

**PACKAGE 1 :** 3 pcs of TICKETS 750,00 EURO

**PACKAGE 2 :** 5pcs of TICKETS 1.125,00 EURO

- \* Plane, taxi, car rental, accommodation etc. will be issued according to these expenses' invoice price.
- \* TRAVELING BY THE COMPANY CAR 0,3 EURO / KM
- \* 1 TICKET IS EVALUATED THROUGH 1 DAY (MAX 8 HOURS).
- \* VALIDITY PERIOD MAXIMUM 6 MONTHS / 180 DAYS.
- \* SINGLE USE SERVICE COST IS 300,00 € + VAT.

### 2-REMOTE CONTROL PACKAGES

**\*THE COMPANIES WHO HAVE REMOTE SYSTEM CAN TAKE ADVANTAGE OF THIS SERVICE. REMOTE SYSTEM MODULE IS 1.500,00 € + VAT.**

- \*CONNECTING BY SECOMEA REMOTE SYSTEM MODULE,
- \*CALLS/TEXTS BY WHATSAPP,
- \*PRICING 15MIN / 15 EURO
- \*WORKING HOURS BETWEEN 09:00AM-19:00PM,

**NOTE:** Payment term is within max. 30 days from the invoice date.

\* Before the technical service, min. 50% cash collection of the current account will be made, and if there is any remaining balance, it will be due on credit.

\*For customers who do not pay the service invoice, service and spare parts supply will not be provided until the current account is closed. Advance payment will be requested for subsequent services.

IT IS IMPORTANT TO SEND THE FORM AS A SIGNED AND STAMPED TO US WITH YOUR APPROVAL. OTHERWISE THE SERVICE WILL NOT BE PROVIDED.

ACCOMMODATION (WHEN REQUIRED): AT MINIMUM TWO-THREE STARS HOTEL.

TECHNICAL SERVICE DATE:

CUSTOMER APPROVAL

COMPANY	CONTACT PERSON	SIGN-STAMP	DATE